



## Build your own Bike: Terms and Conditions

1. There are limited places available. If there are a lot of applicants we will keep a waiting list. Places will be allocated in order of payment date.
2. Payment is due in full 3 weeks before the start of the course.
3. Payment methods: In person in cash or by cheque (payable to Common Wheel) or by card. By post by cheque. We can only accept remote (customer not present) payments via PayPal or bank transfer. If you wish to pay by bank transfer please ask for our bank details.
4. If you change your mind before the start of the course, and we are able to fill the place, we will refund any fees which you have already paid. We will not be able to make a refund if you withdraw after the start of the course.
5. If Common Wheel cancels the course completely, a full refund will be given.
6. If you would like to supply your own bicycle parts, you may do so at your own expense. No discount on the cost of the course will be given.
7. New bicycle parts purchased by the customer from Common Wheel will be charged at retail price. There may be the option of quality used parts at a lower price.
8. Completed bikes are guaranteed for 3 months on condition that you return for a free check-up around the end of the first month. If you do not take advantage of the free check-up, the guarantee is only for the first month.
9. Before leaving the workshop your new bike must be deemed roadworthy by our Bike Engineers. If you take your bike before it has been tested and approved by our Engineer, you do so at your own risk and the bike will not be guaranteed.
10. Customers must always follow directions from the Bike Engineer in order to ensure the safe use of equipment.
11. Suitable work clothes must be worn. Work boots must be worn in the workshop at all times. Eye protection may be required for particular activities. Common Wheel can lend you boots, goggles and overalls, or you are welcome to bring your own if you prefer.
12. Long hair must be tied back in the workshop.
13. Common Wheel is not responsible for damage and soiling of customers' own workwear, or loss or damage to customers' personal belongings. There are lockers available for valuables.